



Bosch Communication Center Romania Announces Move to New Location in Timisoara

November 2009

Bosch Communication Center Romania – international provider of Business Process Outsourcing services – announces the expansion of its business in Timisoara and the relocation of its Communication Center in a larger building. On November 9th 2009, the company will be moving to the AGN Business Center located on Calea Aradului, no. 8, Timisoara.

During 2009 the number of employees of Bosch Communication Center Timisoara has more than doubled due to newly won projects. With the relocation to the new site, the operational surface will be increased from about 1,500 sqm to over 2,400 sqm. Opportunities for further expansion space within the same building have been considered.

“Since its beginnings, Bosch Communication Center Romania has continuously developed both in the number of customers and in the number of employees. On this account, the relocation to a larger and more representative location became necessary.” stated Cornelia Bedros, Director Bosch Communication Center Romania. “The new facility is equipped to a high standard and corresponds to our current and future demands providing our customers with excellent services and our employees with good working conditions.”

The new site features latest innovations in call-center technology and a modern design. Also, the new layout provides more effective team-oriented seating arrangements, improved client services, training and conference facilities on each floor and a monitoring centre.

As an international service provider, Bosch Communication Center – a business area of Bosch Security Systems – offers innovative solutions for Business Process Outsourcing. Our 3,600 associates in eight countries are tasked with actioning and optimizing corporate processes in over 20

languages. Bosch bundles processes across industries and countries in order to unlock competitive advantages for its clients, always working to international quality standards.

Contact person for press inquiries:

Robert Bosch S.R.L.

Eleni Sefel

Phone: + 40 021 4057529

Email: Eleni.Sefel@ro.bosch.com

www.bosch.com.ro

Bosch Communication Center S.R.L.

Laura Brihan

Phone: + 40 256 247 729

Email: Laura.Brihan@ro.bosch.com

www.ro.boschcommunicationcenter.com

The Bosch Group is a leading global supplier of technology and services. In the areas of automotive and industrial technology, consumer goods, and building technology, some 280,000 associates generated sales of 45.1 billion euros in fiscal 2008. The Bosch Group comprises Robert Bosch GmbH and its more than 300 subsidiaries and regional companies in over 60 countries. If its sales and service partners are included, then Bosch is represented in roughly 150 countries. This worldwide development, manufacturing, and sales network is the foundation for further growth. Each year, Bosch spends more than 3.5 billion euros, or eight percent of its sales revenue, for research and development, and applies for over 3,000 patents worldwide. With all its products and services, Bosch enhances the quality of life by providing solutions which are both innovative and beneficial.

The company was set up in Stuttgart in 1886 by Robert Bosch (1861-1942) as "Workshop for Precision Mechanics and Electrical Engineering." The special ownership structure of Robert Bosch GmbH guarantees the entrepreneurial freedom of the Bosch Group, making it possible for the company to plan over the long term and to undertake significant up-front investments in the safeguarding of its future. Ninety-two percent of the share capital of Robert Bosch GmbH is held by Robert Bosch Stiftung GmbH, a charitable foundation. The majority of voting rights are held by Robert Bosch Industrietreuhand KG, an industrial trust. The entrepreneurial ownership functions are carried out by the trust. The remaining shares are held by the Bosch family and by Robert Bosch GmbH.

Additional information can be accessed at www.bosch.com.