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BOSCH

IT Specialist f|m

We invest into the future by being consistently profit oriented. Support us with your motivation in securing the long-term success of the Bosch Group. Bosch Communication Center is an international provider of Business Process Outsourcing services. Some 4,000 associates across 16 locations in 9 countries provide and optimize business processes for our customers.

Your responsibilities: ▶ Management and monitoring of network infrastructure and components (i.e. LAN, WAN, servers, printers, switches, routers, modes, etc.) ▶ Support of end-users in Robert Bosch Inc. ▶ Coordination with colleagues in the ASEAN region for project implementation and support ▶ Coordination with telecommunications providers for connectivity issues ▶ Workstation administration and management ▶ Upgrade and maintenance of software patches according to Bosch standard systems

Your profile: ▶ Bachelor's Degree in an IT-related field ▶ At least 2 years experience working in a similar capacity ▶ Strong technical background in networking, desktop operating systems

and applications ▶ General understanding and experience in desktop management ▶ Experience working with multiple workstation types and components, as well as providing support and troubleshooting for both laptop and desktop/mobile hardware and software components ▶ Intermediate knowledge in Active Directory Management and other Windows software ▶ Intermediate knowledge in Active Directory Management and other Windows software ▶ Good verbal and written English communication skills ▶ Ability to interact with individuals across different organizational levels

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