

**Success stories don't just happen.
They are made.**



BOSCH

IT-Helpdesk Agents (English and German/Hungarian)

Location Timisoara

We invest into the future by being consistently profit oriented. Support us with your motivation in securing the long-term success of the Bosch Group. Bosch Communication Center is an international provider of Business Process Outsourcing services. Employing more than 4,000 associates in Europe, Asia and South America Bosch Communication Center provides and optimizes business processes for our customers.

Your responsibilities: ▶ 1st level IT support for a global team, on 24/7 schedule ▶ Collect, document and handle orders, inquiries, malfunctions and problems ▶ Handle technical and user-specific questions ▶ Identify problems, fault analysis and problem solving ▶ Documentation and presentation of new solutions

Your profile: ▶ Excellent knowledge (oral and written) of English and German/Hungarian language ▶ Basic knowledge of MS Office Products, SAP, Operating Systems, IT infrastructure ▶ Ability of cross-functional thinking ▶ Customer service and solution-oriented person ▶ Ability to work under pressure ▶ High degree of self-motivation ▶ Outstanding communication skills and pronounced capacity for teamwork

An initial Customer Care and technical training is provided!

Make it happen. Apply now online.

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